



Emergency? Call 911!



Important: Please attempt to contact a Director before calling 911. However, if you cannot reach base and clearly have an emergency, DO NOT WAIT for a Director to respond, and call the appropriate emergency service provider immediately.

FOR LAND OR MEDICAL EMERGENCIES:

911 CALL GUIDELINES

1. Front Desk or Site Director calls 911.
2. Send runners/guides to meet EMS and lead them to JP Boathouse. See map.
3. Give the Dispatcher (and record in the log):
 - Who is calling?
 - Who or what was in an accident?
 - What bad things happened? (Why do we need EMS?)
 - How many people?
 - What is your role in the situation? (What are you doing?)
 - Location of Courageous:

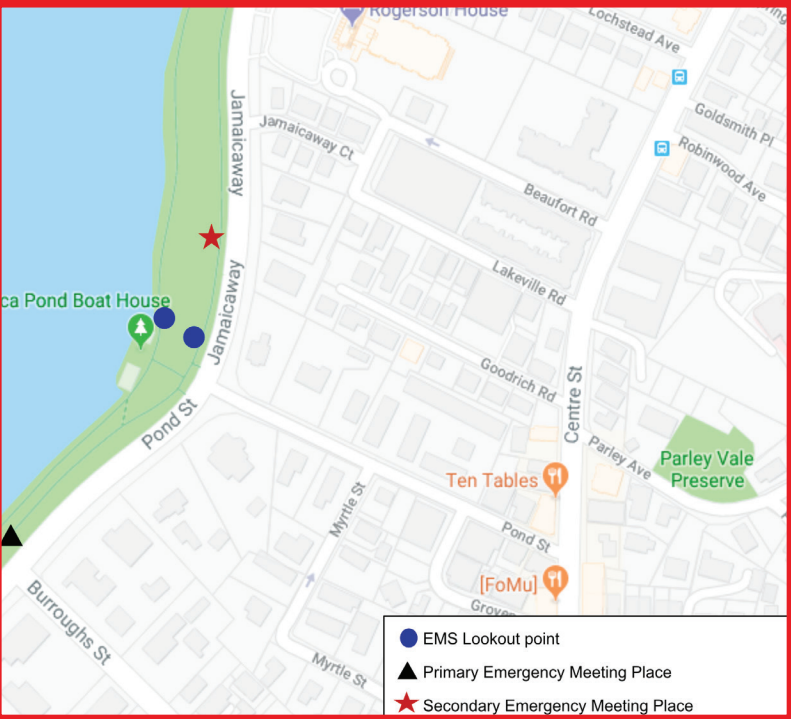
“Jamaica Pond Boathouse is located at 507 Jamiacaway in Jamaica Plain. Our telephone number is 857-452-1775.”

 - Tell dispatcher that guides will help EMS find us.
4. **DO NOT HANG UP UNTIL HELP ARRIVES!** They may hang up on you.
5. When EMS arrives, brief them and leads them to scene.
6. Ask Ambulance personnel for “Run Sheet Number” and record in log.

SITE EVACUATION:

In the event of a fire, gas leak, chemical spill or other emergency that requires the evacuation of the Docks, Boathouse, and/or Pier:

1. The Officer-in-Charge gives the signal to evacuate.
2. Site Director or front desk must find/update lists of people present and boats out at the time of the emergency (use attendance sheets, boat logs, and ADP).
3. Proceed down Jamiacaway, walking away from the boathouse, and go to the Primary Meeting Spot: See the black triangle. **STAY WITH YOUR GROUP.**
4. If Prim. Mtg Spot is not adequate or is unsafe, group should go to the Secondary Mtg Spot: the red star on the map.
5. Update rosters every 30 minutes. Everyone must be accounted for.
6. Stay in place and wait for an “all clear” from the Officer-in-Charge.



FOR WATER EMERGENCIES:

1. CALL JP BASE FOR ASSISTANCE.

Endangered party or support boat calls JP Base. If safe and available, JP Base dispatches support boat with 2 senior staff. Base clears non-essential personnel from docks and gangways.

2. IF YOU HAVE LOST SIGHT OF A CREW OVERBOARD OR JP BASE CANNOT PROVIDE ADEQUATE ASSISTANCE TO STABILIZE SITUATION, CALL 911:

- We are located [give precise location].
- There are X number of people aboard.
- [Describe the emergency. Describe what happened.]
- [Describe the vessel].”

Note: If JP Base is unavailable and the emergency is urgent, BUT NOT immediately life-threatening and you need assistance (i.e. broken leg, disabled vessel, etc.), substitute “ call 911.

3. IF A WATER EMERGENCY ALSO INVOLVES A MEDICAL EMERGENCY, CALL 911. REFER TO INSTRUCTIONS, LEFT.

FOR SEVERE WEATHER EMERGENCIES:

1. CSC Base gives severe weather warning to all Program Directors, Site Directors, and all Courageous Vessels.
2. JP Base directs some or all boats to return to base or seek shelter.
3. Call JP Base if you need assistance returning or getting to shelter.

Alert first available Courageous Director in an emergency

Emergency-Boston Police/Fire/EMA	911 or Hail on VHF 16
Courageous Base, Charlestown	857-452-1769/ VHF 69 (AP) VHF 72 (YP)
Dave DiLorenzo, Executive Director	917-282-7464
Ashton Smith, Dir. Youth Prog.	251-709-2705
Jen Bodde, Dir. Education	617-272-6902
Caitlyn Ridgely, Dir. Adult Prog.	781-718-8126
Grant Mathews, Adult Prog. Manager	617-930-0445
Nora Hoover, Program Manager	615-300-2096
Michael Costello, Fleet Manager	203-981-6684
Natalie Le, Business Manager	617-543-9101
UMass Boston Boathouse	617-905-1093
Jesse Hamilton, UMB Site Manager	617-901-0972
Jamaica Pond Boathouse	857-452-1775
Bill Thompson, JP Site Manager	857-234-2673
Dottie Baxter, Dpt Parks & Rec.	617-961-3075, 617-304-4459
Working Channel (Ferry, Tankers)	VHF 13
Boston Police/Fire Dept/EMS	911 (VHF 16)
Boston Harbor Master/Police	617-343-4721 (VHF 16, 13)
Environmental Police	617-323-1650
US Coast Guard	617-223-3312 (VHF 16)
Seatow	888-273-2869 (VHF 16, 9)
Boston Harbor Island Rangers	617-2238002 (VHF 14)
Spectacle Island Marina	781-749-0076 (VHF 14)
Poison Control	1-800-222-1222
Boston Harbor Pilots	617-569-4500 (VHF 20)