



Emergency? Call 911 or Hail on VHF Ch. 16!



Important: Please attempt to contact Courageous Base or a Director before calling 911 or issuing any emergency hails on Ch. 16. However, if you cannot reach base and clearly have an emergency, DO NOT WAIT for CSC Base to respond, and call or hail the appropriate emergency service provider immediately.

FOR LAND OR MEDICAL EMERGENCIES:

911 CALL GUIDELINES

1. Courageous Base (Front Desk or Site Director) calls 911.
2. Send runners/guides to meet EMS and lead them to CSC. See map.
3. Give the Dispatcher (and record in the log):
 - Who is calling?
 - Who or what was in an accident?
 - What bad things happened? (Why do we need EMS?)
 - How many people?
 - What is your role in the situation? (What are you doing?)
 - Location of Courageous:

"Courageous Sailing Center is located Fox Point Boat Dock on University Drive in Dorchester. Our telephone number is 615-905-1093"

 - Tell dispatcher that guides will help EMS find us.
4. **DO NOT HANG UP UNTIL HELP ARRIVES!** They may hang up on you.
5. When EMS arrives, brief them and leads them to scene.
6. Ask Ambulance personnel for "Run Sheet Number" and record in log.

SITE EVACUATION:

In the event of a fire, gas leak, chemical spill or other emergency that requires the evacuation of the Docks, Boathouse, and/or Pier:

1. The Officer-in-Charge gives the signal to evacuate.
2. CSC Base must find/update lists of people present and boats out at the time of the emergency (use attendance sheets, boat logs, and ADP).
3. Proceed away from the boathouse, and go to the Primary Meeting Spot: See black triangle on the map. **STAY WITH YOUR GROUP.**
4. If Prim. Mtg Spot is not adequate or is unsafe, group should go to the Secondary Mtg Spot: see red star on the map.
5. Update rosters every 30 minutes. Everyone must be accounted for.
6. Stay in place and wait for an "all clear" from the Officer-in-Charge.

FOR WATER EMERGENCIES:

1. HAIL COURAGEOUS BASE FOR ASSISTANCE ON 69.

Endangered party or support boat calls CSC Base on VHF 69 (or 2-Way Ch. 22-22). If safe & available, Base dispatches support boat with 2 senior staff. Base clears non-essential personnel from docks and gangways.

2. IF YOU HAVE LOST SIGHT OF A CREW OVERBOARD OR CSC CANNOT PROVIDE ADEQUATE ASSISTANCE TO STABILIZE SITUATION, ISSUE "MAYDAY" ON VHF CH. 16:

A "Mayday Hail" indicates GRAVE or IMMINENT DANGER and will summon the US Coast Guard (e.g. sinking or burning vessel, severe allergic reaction, heart attack, etc.). The following script should be used to hail Mayday on Channel 16:

"Mayday, mayday, mayday. This is [give boat name], [boat name], [boat name]. Mayday, mayday, mayday.

- We are located [give precise location].
- There are X number of people aboard.
- [Describe the emergency. Describe what happened.]
- [Describe the vessel]."

Note: If CSC Base is unavailable and the emergency is urgent, BUT NOT immediately life-threatening and you need assistance (i.e. broken leg, disabled vessel, etc.), substitute "Pan-Pan" or "Coast Guard, Coast Guard" for Mayday.

Note: If you are relaying a hail for another boat that is out of radio range of CSC Base or the Coast Guard, substitute "Mayday Relay" for "Mayday."

3. IF A WATER EMERGENCY ALSO INVOLVES A MEDICAL EMERGENCY, CALL 911. REFER TO INSTRUCTIONS, LEFT.

FOR SEVERE WEATHER EMERGENCIES:

1. CSC Base gives severe weather warning to all Program Directors, Site Directors, and all Courageous Vessels.
2. Base directs some or all boats to return to base or seek shelter.
3. Call CSC Base if you need assistance returning or getting to shelter.
4. Hail Seatow if no life is in danger, but conditions would endanger CSC rescue boats.
5. Hail Coast Guard if conditions are immediately life threatening.

Alert first available Courageous Director in an emergency

Emergency-Boston Police/Fire/EMA	911 or Hail on VHF 16
Courageous Base, Charlestown	857-452-1769/ VHF 69 (AP) VHF 72 (YP)
Dave DiLorenzo, Executive Director	917-282-7464
Ashton Smith, Dir. Youth Prog.	251-709-2705
Jen Bodde, Dir. Education	617-272-6902
Caitlyn Ridgely, Dir. Adult Prog.	781-718-8126
Grant Mathews, Adult Prog. Manager	617-930-0445
Nora Hoover, Program Manager	615-300-2096
Michael Costello, Fleet Manager	203-981-6684
Natalie Le, Business Manager	617-543-9101
UMass Boston Boathouse	617-905-1093
Jesse Hamilton, UMB Site Manager	617-901-0972
Jamaica Pond Boathouse	857-452-1775
Bill Thompson, JP Site Manager	857-234-2673
Dottie Baxter, Dpt Parks & Rec.	617.961.3075, 617.304.4459
Working Channel (Ferrys, Tankers)	VHF 13
Boston Police/Fire Dept/EMS	911 (VHF 16)
Boston Harbor Master/Police	617-343-4721 (VHF 16, 13)
Environmental Police	617-323-1650
US Coast Guard	617-223-3312 (VHF 16)
Seatow	888-273-2869 (VHF 16, 9)
Boston Harbor Island Rangers	617-223-8002 (VHF 14)
Spectacle Island Marina	781-749-0076 (VHF 14)
Poison Control	1-800-222-1222
Boston Harbor Pilots	617-569-4500 (VHF 20)

